

CONMURRA PRIVACY POLICY

Welcome to conmurra.com.au ("Web Site"), which is operated by Conmurra EMS
ABN 98160861902.

Please take a few minutes to review the Privacy Policy. Your use of the Web constitutes your agreement to this policy.

Privacy & Personal Information:

Your submission of personal information through the Website is governed by our Privacy Policy below.

We are committed to respecting your privacy and recognising your need for appropriate protection and management of contact information you share with us (the phrase "contact information" means any information by which you can be contacted or identified, such as your name, mailing address, email address, telephone number, etc.).

The purpose of this Privacy Policy is to inform you what information we may collect from you, how we use such information, and the choices you have regarding our use of, and your ability to review, correct and opt out of our use of, the information. By using our web site or sharing your contact information with us, you are accepting and consenting to the practices described in this Privacy Policy.

As a part of our commitment to your privacy, we support and adhere to this Privacy Policy as well as to the guidelines and practices adopted by the Australian Direct Marketing Association's best practice for consumers.

We have agreed to;

1. honour customers' requests not to share their contact information with other marketers and
2. honour customers' requests not to receive mail, telephone, or other solicitations from us.

Collecting Information About You:

There may be times (such as when you purchase or order a product, subscribe to a service, register to receive catalogues, or to participate in contests, sweepstakes or promotions, etc.) when we ask you to provide certain contact information about yourself, such as your name, shipping/billing address, telephone number, email address, credit card information, birth date, gender, occupation, personal interests, and other information. We may also maintain a record of your purchases.

Whether or not to provide such information is completely your own choice. But if you choose not to provide the information we request, you may be unable to purchase products, or access certain services, offers and content on our web sites. In addition, we may need to contact you via phone, email or mail to address questions or issues specific to your order, entry, etc., even if you have opted to not receive marketing communications from us.

In general, you can visit our web pages without telling us who you are or revealing any contact information about yourself. We may track the Internet domain address from which people visit us and analyse this data for preferences, trends, and site usage statistics, but individual users will remain anonymous, unless you voluntarily tell us who you are.

Using Information About You:

We use your contact information for internal purposes only, such as:

- Confirming and tracking your order, subscription, or registration
- Informing you of our new products, services, and offers if you have consented to receiving such; and providing you with other information from and about us, Conmurra EMS if you have consented to receiving such
- Potentially analysing purchase preferences, trends, and statistics

We process your contact information only in ways compatible with the purposes for which it was collected or authorised by you. To the extent necessary for such purposes, we take reasonable steps to make sure that your contact information is accurate, complete, current, and otherwise reliable with regard to its intended use.

In certain instances we may disclose your contact information when we have reason to believe that it is necessary to identify, contact or bring legal action against persons or entities who may be causing injury to you, to us, to Conmurra EMS or to others. We may also disclose your contact information when we believe the law or legal process requires it.

Opting Out Of Marketing And Transfers; Updating, Deleting And Accessing Information About You:

We want to communicate with you only if you want to hear from us and will only send marketing communications to you if you have first consented to receiving such. If you prefer not to receive direct marketing from us, or if you would like to opt out of receiving marketing collateral you can email here or call us on 0415 386 134, or follow the unsubscribe function in our marketing communications.

Please be sure to include your full name, email address, mailing address, and specifically what information you do not want to receive. If you would like to update or correct your email address, mailing address or other information (including other contact information) with us please contact us the same way.

You may also request us to provide access to the information, including contact information, that we hold about you in which case we may require you to pay the reasonable cost of providing access to any such information (but we will not charge you for lodging a request for access).

Please note that any requests to remove or update your contact information may take up to five business days from receipt of your email or postal request for electronic marketing (for example, emails and SMS) and up to 6 -8 weeks from receipt of your email or postal request for non-electronic marketing (for example, brochures posted to you) to process.

GENERAL TERMS

Disclaimer:

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You acknowledge, by your use of this Web Site, that your use of this Web Site is at your sole risk, that you assume full responsibility for all costs associated with all necessary servicing or repairs of any equipment you use in connection with your use of this Web Site, and that Conmurra EMS shall not be liable for any damages of any kind related to your use of this Web Site.

We understand that warranties, disclaimers and conditions may apply that cannot be legally excluded. Accordingly, in relation to goods and services supplied by Conmurra EMS, to the fullest extent permitted by law, Conmurra EMS liability for breach of any consumer guarantee, which cannot be excluded, is limited at the option of Conmurra EMS to:

- In the case of services supplied or offered by Conmurra EMS which are not of a kind ordinarily acquired for personal, domestic or household use or consumption (i) the supply of services again, or (ii) the payment of the cost of having services supplied again; and
- In the case of goods supplied or offered by Conmurra EMS which are not of a kind ordinarily acquired for personal, domestic or household use or consumption (i) replacing, or paying the cost of replacing the goods, or (ii) repairing or paying the cost of repairing the goods.

Inaccuracy Disclaimer

From time to time there may be information on our Web Site or in our catalogue that contains typographical errors, inaccuracies, or omissions that may relate to product descriptions, pricing, and availability. To the extent permitted by law, Conmurra EMS reserves the right to correct any errors, inaccuracies or omissions and to change or update information at any time without prior notice.

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